

# Spectrum Prism

by Telescan

The Future of Your Business

Spectrum Prism is a telephony server that connects the Spectrum system to a wide range of telephone services like DID, ISDN, and T1. Spectrum Prism was designed with an open-ended architecture and a fully digital backbone, which means it offers you improved reliability with more features.

Spectrum Prism is optionally equipped with revenue-generating features that extend the services that you can provide to your clients, such as a full-featured voice mail system and IVR (Interactive Voice Response).

The screenshot displays the Spectrum Prism software interface. The main window, titled "Activity Display", contains a table of call activity and a summary panel on the right. The table lists 27 ports (000-026) with columns for Type, Status, To, Time, Caller Number, and Called Number. The summary panel shows call statistics: 10 Total Calls, 0 Ringing, 2 Holding, 2 Outbound, and 6 Connected (In). Below these are fields for "Calls Received" (2870) and "Calls Placed" (384). An "Outdial Group Properties" dialog box is open in the foreground, showing settings for a dial group labeled "R". It includes options for Busy Action (Busy Tone, Play Message, Use Alternate, Camp On Ring), ACD Algorithm (Sequential Ascending, Sequential Descending, Circular Clockwise, Circular Counterclockwise, Longest Idle), Dialout Number (Use DID #, Use Dial String), and Dial Times (Comma time, DTMF On, DTMF Off). A "Local Dial Tone" checkbox is checked. The Spectrum Prism logo is visible in the bottom left of the dialog box.

Port	Type	Status	To	Time	Caller Number	Called Number
000 : ISDN		Idle				
001 : ISDN	In	Patched	39	1:24:23 PM	1116	
002 : ISDN	In	Answered	56	1:27:02 PM	1143	
003 : ISDN	In	Answered	65	1:26:09 PM	3960	
004 : ISDN		Idle				
005 : ISDN		Idle				
006 : ISDN	In	Answered	66	1:26:59 PM	9306	
007 : ISDN	In	Answered	61	1:26:50 PM	8475	
008 : ISDN	In	Holding		1:26:56 PM	8427	
009 : ISDN	In	Holding		1:26:57 PM	1129	
010 : ISDN	In	Answered	54	1:26:57 PM	8402	
011 : ISDN		Idle				
012 : ISDN		Idle				
013 : ISDN		Idle				
014 : ISDN		Idle				
015 : ISDN		Idle				
016 : ISDN		Idle				
017 : ISDN		Idle				
018 : ISDN		Idle				
019 : ISDN		Idle				
020 : ISDN		Idle				
021 : ISDN		Idle				
022 : ISDN		Idle				
023 : ISDN		Idle				
024 : ISDN		Idle				
025 : ISDN		Idle				
026 : ISDN		Idle				

## Spectrum Prism gives you:

- Superior audio quality and faster call set-up
- Routing flexibility to any outgoing signaling format or device
- Real-time monitoring and activity logs
- Powerful call routing features by station, client group or skill level